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## Working with the Office of the Ombudsman

21 June 2016 [Canterbury Earthquake Recovery Authority \(CERA\)](#)

### Case Study

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This case study provides an overview of the relationship between the Canterbury Earthquake Recovery Authority and the Office of the Ombudsman. It includes how CERA officials engaged with the Office to better resolve investigations and prevent complaints where possible under New Zealand's Official Information Act 1982 (OIA). It also includes identified lessons.

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### Case Study

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## Working with the Office of the Ombudsman

pdf 331 KB

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